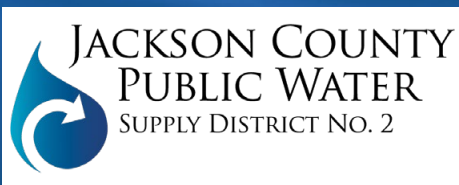


# ANNUAL WATER QUALITY REPORT

Reporting Year 2025



*Presented By*



Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

## Our Commitment

We are pleased to present to you this year's annual water quality report. This report is a snapshot of last year's water quality covering all testing performed between January 1 and December 31, 2025. Included are details about your sources of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and providing you with this information because informed customers are our best allies.

## Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

**Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic Contaminants**, such as salts and metals, which can occur naturally in the soil or groundwater or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

**Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and can also come from gas stations, urban stormwater runoff, and septic systems.

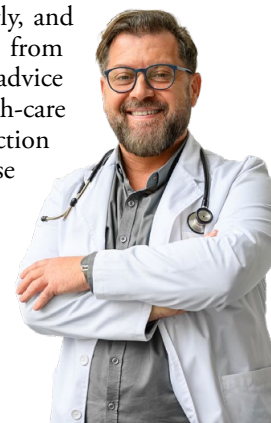
**Radioactive Contaminants**, which can occur naturally or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily mean that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Safe Drinking Water Hotline (800-426-4791) or visiting [epa.gov/safewater](http://epa.gov/safewater).

## Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health-care providers. U.S. Environmental Protection Agency (U.S. EPA)/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791) or [epa.gov/safewater](http://epa.gov/safewater).



## Where Does My Water Come From?

Public Water Supply District #2 customers are fortunate because we enjoy an abundant water supply from two sources. The first is Kansas City Water, which draws surface water from the Missouri River and groundwater from deep wells in the Missouri Aquifer. Our second water source is Independence Water, which draws water from wells located in the Missouri River Alluvial Aquifer. From these combined sources, we provide roughly 400 million gallons of clean drinking water every year.

## QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Patrick Ertz, District Manager, at (816) 353-5550.

## Community Participation

You are invited to participate in our public meetings and voice your concerns about your drinking water. We meet the second Wednesday of each month at 5:00 p.m. at the Water District office, 6945 Blue Ridge Boulevard, Raytown.

## Lead in Home Plumbing

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Public Water Supply District #2 is responsible for providing high-quality drinking water and removing water system-owned and -controlled lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, or doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute-accredited certifier to reduce lead in drinking water. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at [epa.gov/safewater/lead](http://epa.gov/safewater/lead).

To address lead in drinking water, public water systems were required to develop and maintain an inventory of service line materials by October 16, 2024. Developing an inventory and identifying the location of lead service lines (LSL) is the first step for beginning LSL replacement and protecting public health. To access the lead service inventory, contact us at [pwsd2@pwsd2.org](mailto:pwsd2@pwsd2.org). Please contact us if you would like more information about the inventory or any lead sampling that has been done.



**Water is the driving force of all nature."**

*-Leonardo da Vinci*

## Level 1 Assessment Update

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system. During the past year, we were required to conduct one Level 1 assessment. One Level 1 assessment was completed. We were not required to take any corrective actions.

## Microplastics in Drinking Water

Microplastics are tiny plastic particles smaller than a grain of rice that are now being detected in oceans, rivers, soils, and even the air. Scientists have also identified microplastics in drinking water supplies worldwide. These particles come from the breakdown of larger plastic products, synthetic clothing fibers, tire wear, and many everyday consumer items. Because plastics degrade slowly, microplastics are becoming increasingly widespread in the environment.

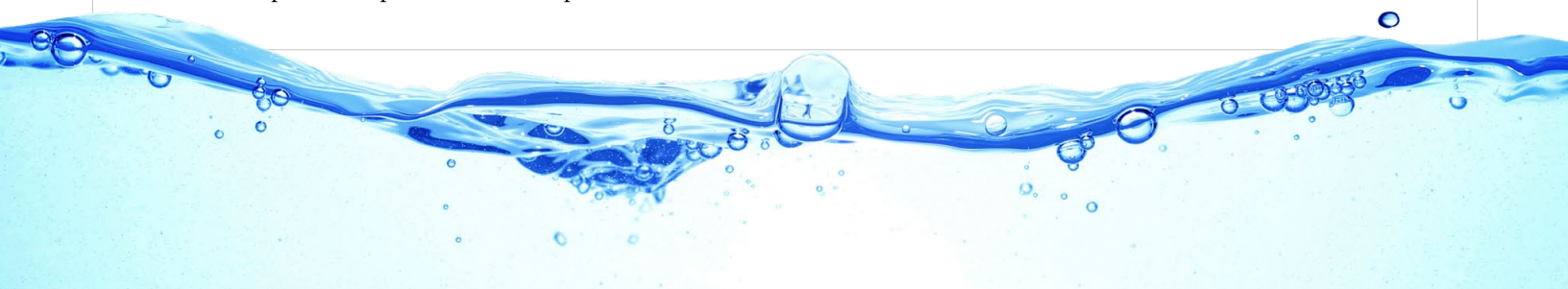
Modern water treatment processes, including filtration and sedimentation, remove a large portion of microplastics from source water. Advanced treatments such as granular activated carbon and membrane filtration can further reduce microplastic levels.

Consumers interested in minimizing microplastic exposure can use certified drinking water filters, reduce single-use plastic consumption, and support responsible plastic recycling and waste reduction efforts.



## Source Water Assessment

The Department of Natural Resources conducted a source water assessment to determine the susceptibility of our water sources to potential contaminants. This process involved the establishment of source water area delineations for each well or surface water intake, and then a contaminant inventory was performed within those delineated areas to assess potential threats to each source. Assessment maps and summary information sheets are available at [drinkingwater.missouri.edu/](http://drinkingwater.missouri.edu/). The Missouri Source Water Protection and Assessment maps and information sheets provide a foundation upon which a more comprehensive source water protection plan can be developed.



## Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data is included, along with the year in which the sample was taken.

We participated in the fifth stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR5) program by performing additional tests on our drinking water. UCMR5 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water to determine if it needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data is available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.



REGULATED SUBSTANCES											
				Kansas City Water		Public Water Supply District #2 of Jackson County, MO		Independence Water			
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Atrazine (ppb)	2025	3	3	0.267	ND–0.267	NA	NA	NA	NA	No	Runoff from herbicide used on row crops
Barium (ppm)	2025	2	2	NA	NA	NA	NA	NA	NA	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	2025	4	4	NA	NA	NA	NA	NA	NA	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Haloacetic Acids [HAA5] (ppb)	2025	60	NA	15	6.68–19.3	6	ND–4.09	5	2.86–5.81	No	By-product of drinking water disinfection
Halocetic Acids [HAA5] - 02 (ppb)	2025	60	NA	NA	NA	4	ND–6.2	NA	NA	No	By-product of drinking water disinfection
Nitrate (ppm)	2025	10	10	NA	NA	NA	NA	NA	NA	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Selenium (ppb)	2025	50	50	NA	NA	NA	NA	NA	NA	No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
Total Coliform Bacteria (positive samples)	2025	TT	NA	NA	NA	4	NA	NA	NA	Yes <sup>1</sup>	Naturally present in the environment
Total Trihalomethanes [TTHMs] (ppb)	2025	80	NA	10	4.27–15	6	1.92–6.04	4	1.39–6.08	No	By-product of drinking water disinfection
Total Trihalomethanes [TTHM] - 02 (ppb)	2025	80	NA	NA	NA	4	1.55–5.3	NA	NA	No	By-product of drinking water disinfection

UNREGULATED SUBSTANCES											
				Public Water Supply District #2 of Jackson County, MO							
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED			AMOUNT DETECTED			RANGE LOW-HIGH			TYPICAL SOURCE	
Lithium (ppb)	2024			41.2			33.4–41.2			NA	
Perfluorobutanesulfonic Acid [PFBS] (ppt)	2024			0.85			ND–0.85			NA	
Perfluorooctanesulfonic Acid [PFOS] (ppt)	2024			0.86			ND–0.86			NA	
Perfluorooctanoic Acid [PFOA] (ppt)	2024			2			ND–2			NA	

<sup>1</sup> This is a Public Water Supply District #2 violation only.

## About Out Reseller Violations

During the 2025 calendar year, the water system we purchase water from had the below noted violations of drinking water regulations.

These violations were incurred by the Kansas City Public Water System for failing to collect an adequate number of lead and copper samples from customers homes and for failing to notify customers of results in a timely manner. While we are required to report any violations incurred by our wholesaler, these have not impacted the quality or safety of water served to customers of Jackson County PWSD 2. We successfully completed all required lead and copper sampling during 2025 and notified all residents of their results.

### WATER SYSTEM - KANSAS CITY PUBLIC WATER SYSTEM (PWS)

WATER SYSTEM	TYPE	CATEGORY	COMPLIANCE PERIOD
Kansas City Public Water System (PWS)	Follow-Up Or Routine Tap M/R (Lcr)	Lead & Copper Rule	10/01/2025
Kansas City PWS	Lead Consumer Notice (Lcr)	Lead & Copper Rule	12/30/25

## Q&A

### Why can tap water have a taste?

Taste in drinking water is usually related to naturally occurring minerals, disinfectants, or seasonal changes in source water. While these characteristics may affect taste, they do not typically indicate a health risk.



### Why is water sometimes called the “original energy drink”?

Water helps regulate body temperature, supports digestion, and keeps joints moving—without sugar, calories, or caffeine.

### Can weather affect drinking water quality?

Heavy rain, drought, or seasonal changes can influence source water conditions. Water systems adjust treatment processes as needed to maintain water quality during changing environmental conditions.

### Why is maintaining water infrastructure important?

Pipes, pumps, and treatment facilities are critical for delivering safe drinking water. Regular maintenance and upgrades help prevent leaks, breaks, and service disruptions.

### What can customers do to help protect water quality?

Customers can help by reporting leaks, avoiding cross-connections, maintaining household plumbing, and staying informed through their annual water quality report.

## Definitions

**90th %ile:** The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

**AL (Action Level):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Herbicide:** Any chemical(s) used to control undesirable vegetation.

**Level 1 Assessment:** A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

**MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**MRDL (Maximum Residual Disinfectant Level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**MRDLG (Maximum Residual Disinfectant Level Goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

**NA:** Not applicable.

**ND (Not detected):** Indicates that the substance was not found by laboratory analysis.

**Pesticide:** Generally, any substance or mixture of substances intended for preventing, destroying, repelling, or mitigating any pest.

**ppb (parts per billion):** One part substance per billion parts water (or micrograms per liter).

**ppm (parts per million):** One part substance per million parts water (or milligrams per liter).

**ppt (parts per trillion):** One part substance per trillion parts water (or nanograms per liter).

**TT (Treatment Technique):** A required process intended to reduce the level of a contaminant in drinking water.